

## Maxon One User Guide

This document provides step-by-step instructions on how to activate your **Maxon One** Subscription.

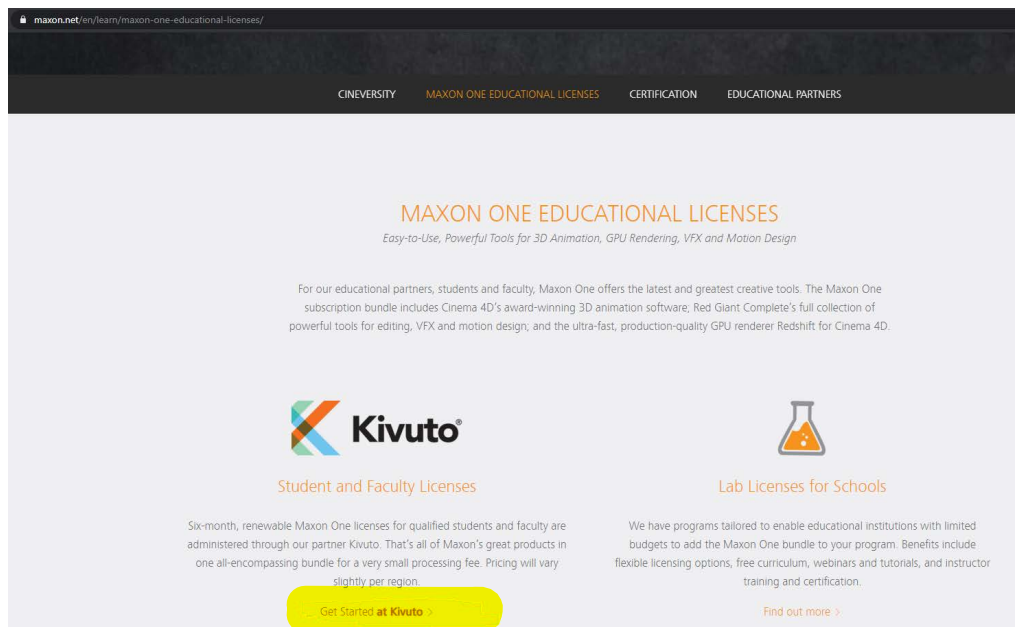
[STEP 1 - Get the Promo Code for student license](#)

[STEP 2 - Purchase licenses / Activate Promo Code, and Create a MyMaxon Account Support](#)

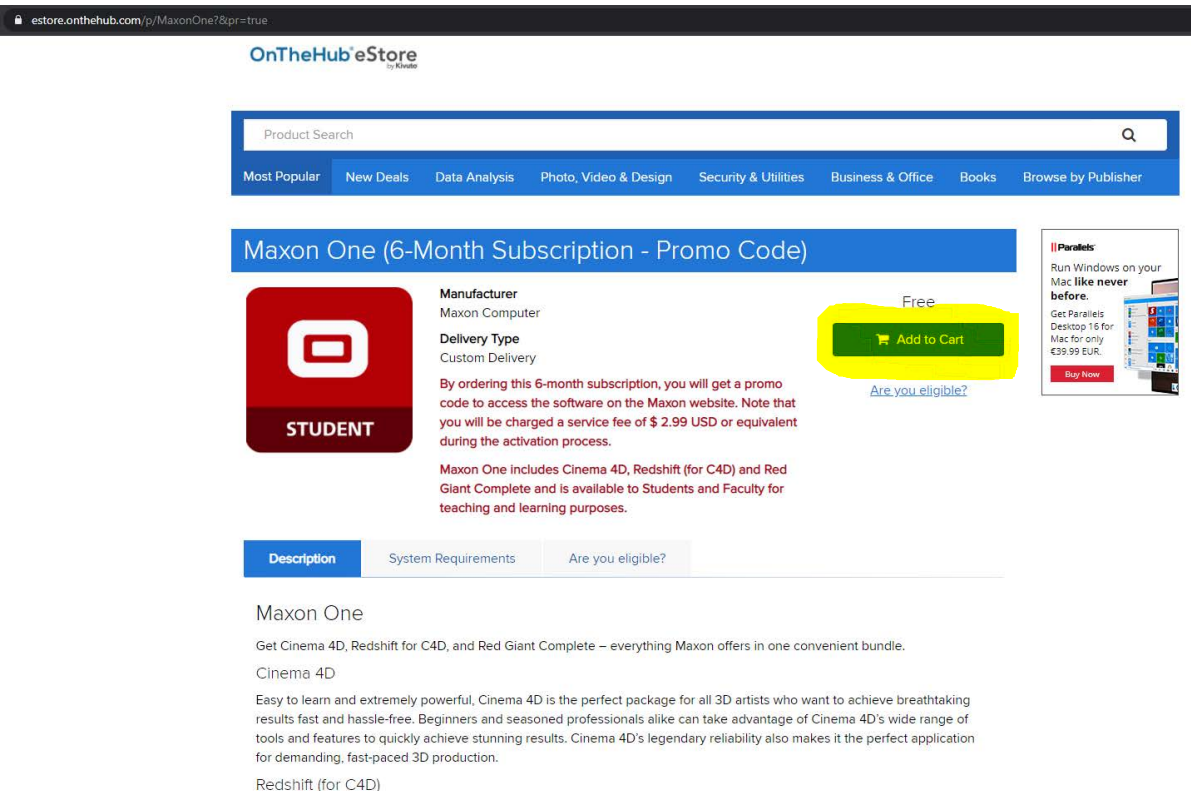
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## STEP 1 - Get the Promo Code

1.



2.



3. [estore.onthehub.com/WebStore/Security/SignIn.aspx?url=%2FWebStore%2FOfferingsOfMajorVersionList.aspx%3Fcars%3Ddec457c9-fe75-414b-9332-7d7a2893202e](https://estore.onthehub.com/WebStore/Security/SignIn.aspx?url=%2FWebStore%2FOfferingsOfMajorVersionList.aspx%3Fcars%3Ddec457c9-fe75-414b-9332-7d7a2893202e)

The screenshot shows the OnTheHub eStore interface. At the top, there is a search bar and a navigation menu with categories: Most Popular, New Deals, Data Analysis, Photo, Video & Design, Security & Utilities, Business & Office, Books, and Browse by Publisher. Below the navigation, there are two main sections: 'Sign In' and 'Register'. The 'Sign In' section has fields for 'Username\*' and 'Password\*', and a 'Sign In' button. Below these fields is a link for 'Forgot username or password?'. The 'Register' section has a 'Register' button. To the right of the 'Register' button, there is a promotional banner for Parallels Desktop 16 for Mac, with a 'Buy Now' button. The 'Register' button and the text 'Need to request an account or complete registration? Click the Register button below to continue.' are highlighted in yellow.

4. [estore.onthehub.com/WebStore/Account/VerifyEmailDomain.aspx](https://estore.onthehub.com/WebStore/Account/VerifyEmailDomain.aspx)

The screenshot shows the OnTheHub eStore 'Verify Email Address' page. At the top, there is a search bar and a navigation menu with categories: Most Popular, New Deals, Data Analysis, Photo, Video & Design, Security & Utilities, Business & Office, Books, and Browse by Publisher. Below the navigation, there is a 'Verify Email Address' section. The text reads: 'Only the students and faculty of participating schools are eligible to place orders on this WebStore. The quickest way to verify your academic status is to enter your school-issued email below.' There is a text input field for 'Organization-Issued Email Address\*' and a 'Continue' button. Below the 'Continue' button, there is a yellow highlight with the text 'Can I register any other way?'. At the bottom of the page, there is a footer with the OnTheHub logo, social media icons, and links for Contact Us, Safe Shopping, Privacy Policy, Help, and Sitemap. The footer also includes 'Powered by Kivuto' and 'SECURED BY RapidSSL'.

5. [estore.onthehub.com/WebStore/Account/SelectVerificationType.aspx](https://estore.onthehub.com/WebStore/Account/SelectVerificationType.aspx)

The screenshot shows the OnTheHub eStore 'Verification' page. At the top, there is a search bar and a navigation menu with categories: Most Popular, New Deals, Data Analysis, Photo, Video & Design, Security & Utilities, Business & Office, Books, and Browse by Publisher. Below the navigation, there is a 'Verification' section. The text reads: 'Only the students and faculty of participating schools are eligible to place orders on this WebStore. Please verify your academic affiliation by selecting an option below.' There are three radio button options: 'With a school-issued email address (e.g. a ".edu" address)', 'By activating an account that has already been created for you', and 'By submitting proof of your academic affiliation (e.g. a student ID or report card) via upload or fax. Please allow two business days for your proof to be verified; orders may be placed on hold during this period.' The third option is selected and highlighted in yellow. Below the options is a 'Continue' button.

## Account Registration

First Name\*

Last Name\*

Email Address\*

Your email address will act as your username. You will use it to sign in to the WebStore.

Choose a Password\*

Confirm Password\*

I have read and agree to the [Terms of Use](#) \*

I have read and agree to the [Privacy Policy](#) \*

Proof of Eligibility

Your Institution Name\*

Member ID\*

Please enter your student ID or employee number. If you do not have a student ID or employee number, please enter your full name (e.g. John Smith).

Group of which you are a member\*

Submit Proof

Please select one of the following options.

1. Upload a scanned copy of your proof.

Acceptable Proof

Some orders may be placed on hold until we receive and verify the proof that you send us. Valid forms of proof include the following:

- Dated student ID card
- Current student report card or progress report



***If you have already closed the window with your Order Details Page, you can still access it by following the steps below:***

- Go to your WebStore, sign in and click on the arrow beside your username (top-right corner), and then click **Your Account/Orders**.
- Click the **View Details** button next to the order to see the promo code for **Maxon One**.

Home Help English — USD

Hello,

OnTheHub<sup>e</sup>Store<sup>by Kivuto</sup>

Administration  
**Your Account/Orders**  
Sign Out

Orders & Downloads Subscriptions Print Registration Handouts Account Information Eligibility

Change Password

## Orders & Downloads

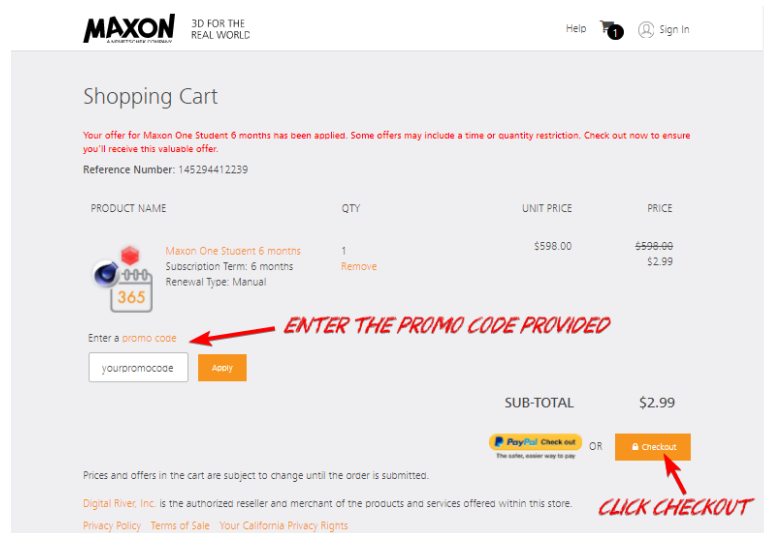
Order Number:

Date: Total: Free Items: • Maxon One (6 Months Subscription) - Promo Code

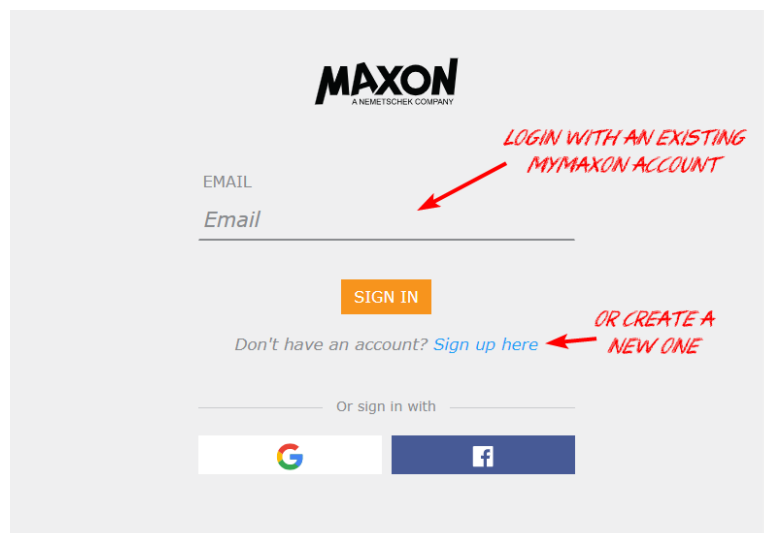
Order Type: Order  
Order Status: Completed

## STEP 2 - Purchase license/Activate Promo Code, Create MyMaxon Account, Install and Activate your license

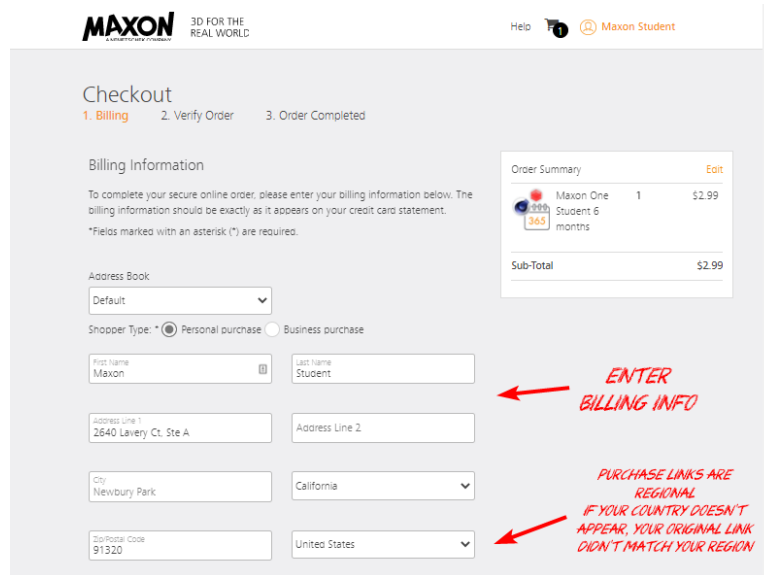
1. Follow the link provided by OnTheHub to Maxon's store.
2. Enter the promo code provided by OnTheHub. This will reduce the license cost to just the service fee. Click **Checkout**.





3. Log in to your MyMaxon Account, or create new one.



- Enter **Billing** and **Payment Info**, and complete the purchase.  
Note: charges will appear on your statement as DR MAXON COMPUTER or Digital River.  
You will be charged applicable VAT / Sales Tax.



**MAXON** 3D FOR THE REAL WORLD

Help   Maxon Student

### Checkout

1. **Billing** 2. Verify Order 3. Order Completed

#### Billing Information

To complete your secure online order, please enter your billing information below. The billing information should be exactly as it appears on your credit card statement.  
\*Fields marked with an asterisk (\*) are required.

Address Book  
Default



Shopper Type:  Personal purchase  Business purchase

First Name: Maxon Last Name: Student

Address Line 1: 2640 Lavery Ct, Ste A Address Line 2:

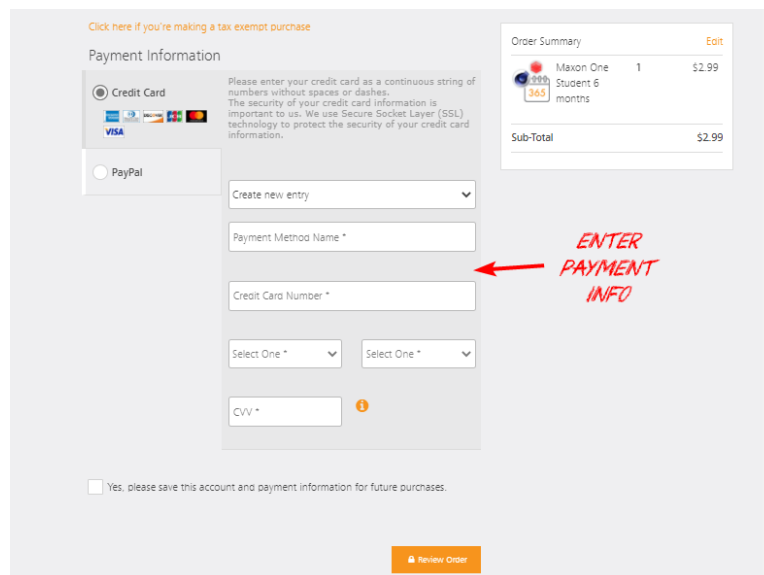
City: Newbury Park California

Zip/Postal Code: 91320 United States

Order Summary			Edit
	Maxon One	1	\$2.99
	Student 6 months		
<b>Sub-Total</b>			<b>\$2.99</b>

*ENTER BILLING INFO*

*PURCHASE LINKS ARE REGIONAL  
IF YOUR COUNTRY DOESN'T APPEAR, YOUR ORIGINAL LINK DIDN'T MATCH YOUR REGION*



[Click here if you're making a tax exempt purchase](#)

#### Payment Information

Credit Card Please enter your credit card as a continuous string of numbers without spaces or dashes. The security of your credit card information is important to us. We use Secure Socket Layer (SSL) technology to protect the security of your credit card information.

PayPal

Create new entry

Payment Method Name \*



Credit Card Number \*

Select One \* Select One \*

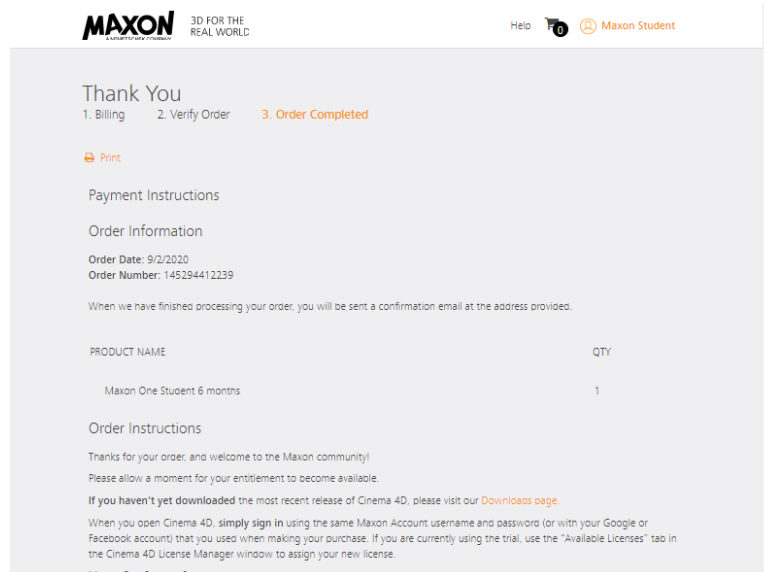
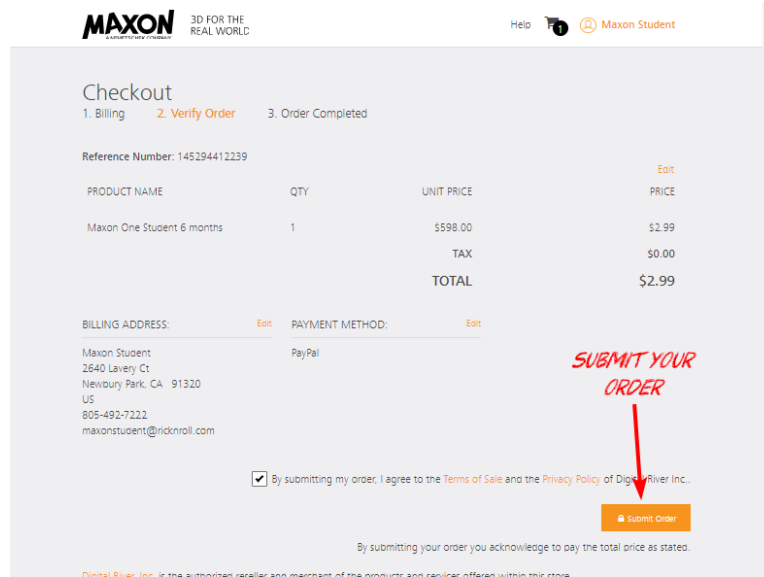
CVV \*

Yes, please save this account and payment information for future purchases.

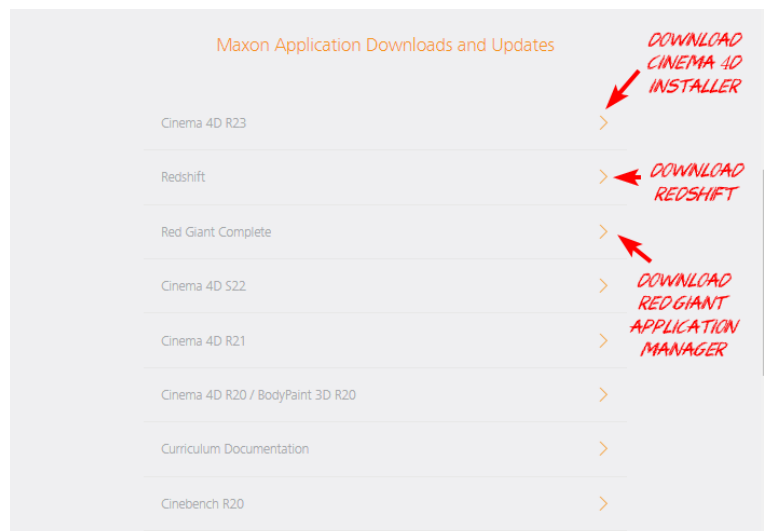
[Review Order](#)

Order Summary			Edit
	Maxon One	1	\$2.99
	Student 6 months		
<b>Sub-Total</b>			<b>\$2.99</b>

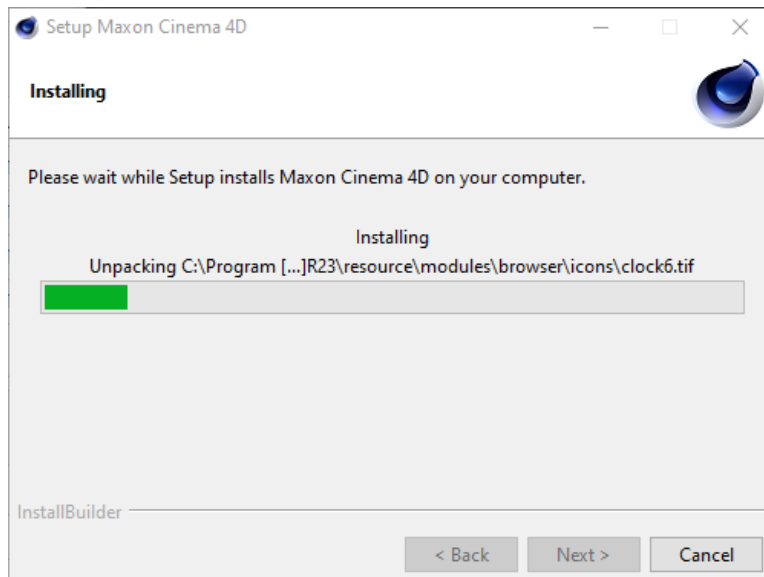
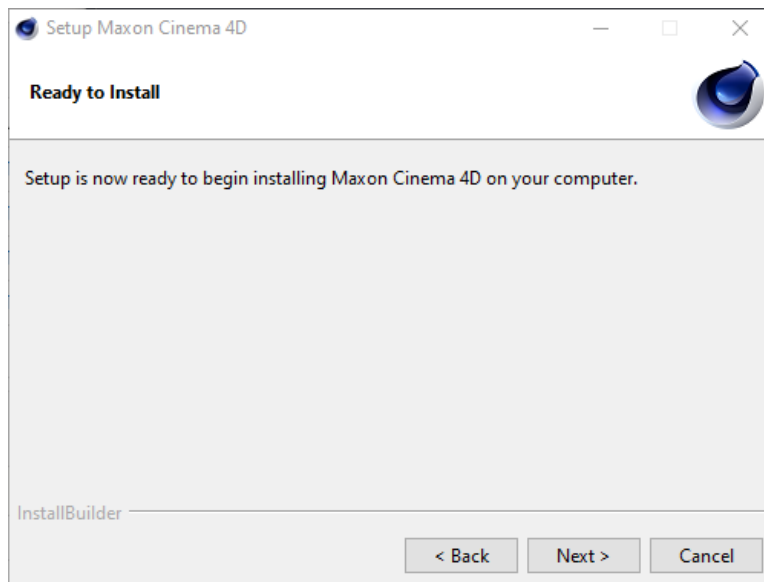
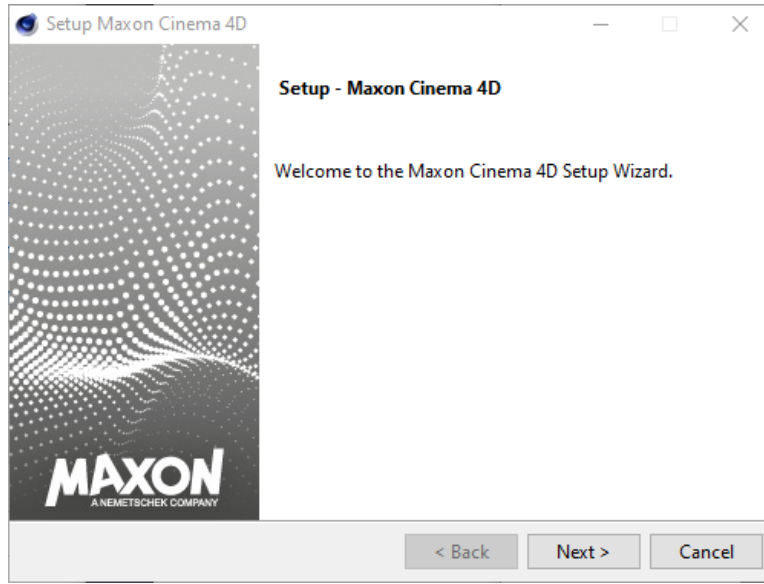
*ENTER PAYMENT INFO*

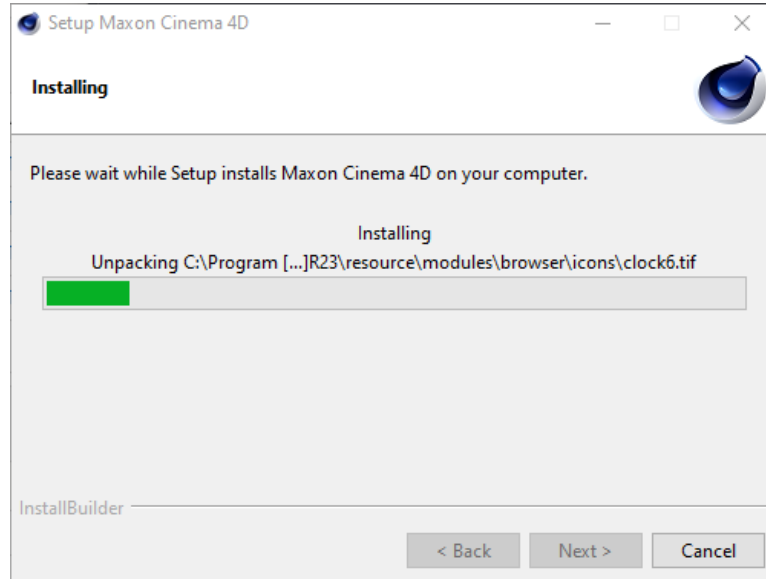


5. Visit <https://www.maxon.net/support/downloads> to download installers (this link is also provided in the confirmation email you'll receive).
6. You will need to download separate installers for **Cinema 4D** and **Redshift**, as well as the **Red Giant Application Manager**.



7. Standard installation for **Cinema 4D**.

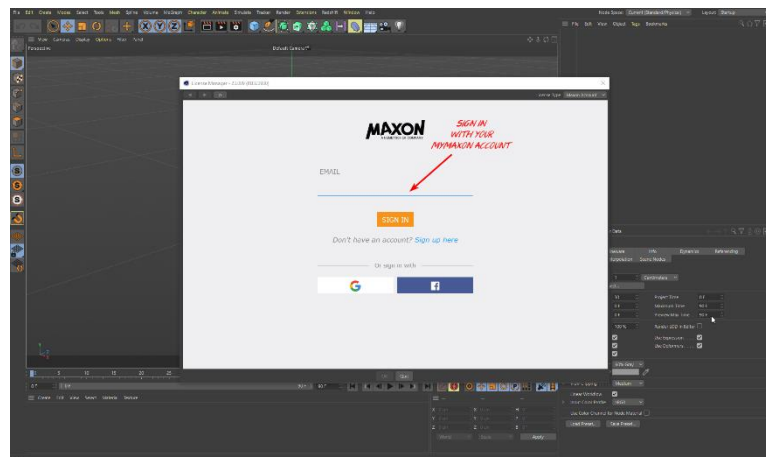




8. After launching **Cinema 4D** you will be prompted to sign in to **MyMaxon**.
9. Your **Maxon One** license will be automatically activated. If it is not, click "Switch To".



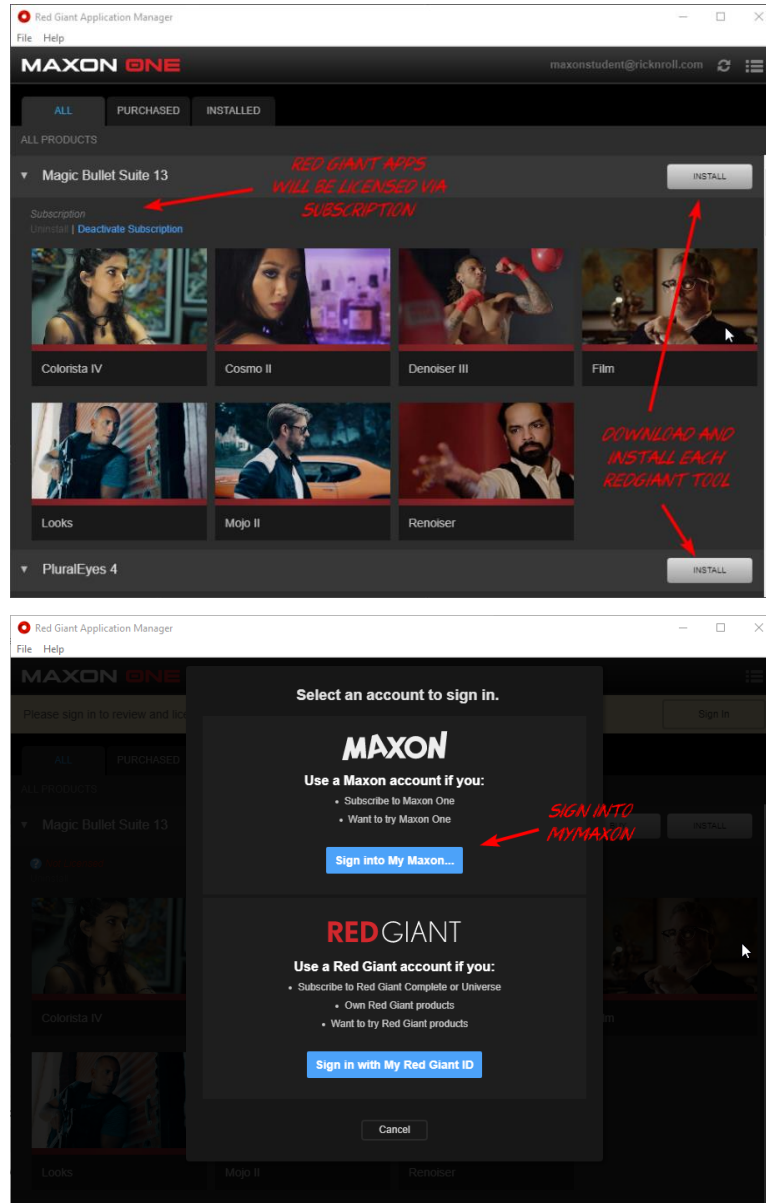
10. Sign in with your MyMaxon Account.





11. Standard installation for **Red Giant**.

- Launch **Red Giant Application Manager**, and sign in via a **Maxon Account**.
- After signing in, you will see Subscription under each licensed tool.
- Click **Install** next to each tool you wish to install. Each tool's dedicated installer will download and launch. Complete the installation process.



**Notes:**

Cinema 4D: We recommend users start on Cineversity (<https://www.cineversity.com>)

Red Giant: We recommend users start on Red Giant tutorials (<https://www.redgiant.com/tutorials>)

Redshift: <https://youtu.be/gnC-LEI82Ho>

Support

If you have technical issues or require support, please visit **Maxon** at:  
[https://support.maxon.net/index.php?lang=en\\_US](https://support.maxon.net/index.php?lang=en_US)